

# Proposed Signal Controlled Pedestrian Crossing Canterbury Road, Westgate-on-Sea

Public Consultation 23 June to 3 August 2020



## Canterbury Road, Westgate-on-Sea

### PROPOSED SIGNAL CONTROLLED PEDESTRIAN CROSSING

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#### What are we proposing to do?

Kent County Council (KCC) are consulting on a proposal to install a new signalised pedestrian crossing on Canterbury Road outside Ursuline College by widening the central reservation to create a staggered crossing. This would require restricting vehicle access to Hengist Road to enable the crossing to be located in a safe position.

#### Why are we proposing to do this work?

Canterbury Road is a dual carriageway with a 40mph speed limit. There is currently no controlled crossing point outside Ursuline College. This scheme would provide a safe and convenient crossing point for pedestrians near the school. It could also encourage more students to walk to school.

This scheme supports the delivery of KCC's [Active Travel Strategy](#), which aims to make active travel (walking or cycling as a means of transport) an attractive and realistic choice for short journeys in Kent. This is by developing accessible, safer and well-planned active travel opportunities. It would also support the delivery of Aim 1 of the [Thanet Transport Strategy](#) to 'Encourage Sustainable Transport Habits' by improving an existing pedestrian route.

#### What will the scheme involve?

The scheme would involve the installation of a 'Puffin' crossing outside the school. This is similar to a 'Pelican' crossing in that pedestrians push a button on a control box when they wish to cross the road, which changes the lights. Red and green man light signals indicate to pedestrians when it is safe to cross. Puffin crossings have sensors attached to the signal pole, instead of a timer. These sensors can detect whether any pedestrians are on the crossing and ensure that the lights for traffic do not change until all pedestrians have finished crossing the road.

A staggered crossing would be used to enable pedestrians to cross the road in two stages and ensure that traffic is stopped for the least amount of time. The crossing would be located directly outside the school as this is where the crossing demand is concentrated.

To locate the crossing in the safest place, it would be necessary to restrict vehicles accessing Hengist Road. This means that vehicles would only be able to turn left into Hengist Road from A28 Canterbury Road. Locating the crossing on either side of Hengist Road would be unsafe as there is a slight hill, which means it would be hidden to approaching traffic. Consideration was also given to fully closing Hengist Road to traffic but our preferred scheme minimises restrictions,

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still allowing some access for traffic, whilst ensuring the safety of pedestrians using the new crossing.

A short section of the footway at the bottom of Hengist Road would be widened to enable an shared (unsegregated) footway / cycleway to be put in. Some additional double yellow lines will be needed to maintain clear sight lines in each direction. The existing bus stop on the north side of the road would be moved slightly to provide more space for pedestrians to wait, away from the edge of the road and to ensure that stationary buses do not hide pedestrians crossing the road. A new shelter will be installed to provide additional benefits.

A copy of the proposed scheme plan can be viewed at the end of this document.

An Equality Impact Assessment (EqIA) has been undertaken to assess possible impacts, both positive and negative, of this proposed scheme on people with protected characteristics as defined in the Equality Act 2010. The EqIA is available to view at [kent.gov.uk/canterburyrdpedcrossing](http://kent.gov.uk/canterburyrdpedcrossing) or on request.

The scheme would deliver positive impacts by providing a safe place to cross, which will benefit pedestrians of all ages. Dropped kerbs at the crossing with red tactile paving will particularly benefit disabled pedestrians and those with buggies or prams.

During the works, alternative routes will be provided for pedestrians with barriers and ramps for those with visual and mobility impairments as required and in accordance with industry standards.

No adverse effects have been identified however the EqIA will be updated after the consultation to consider any relevant information received.

## **How will this scheme be funded?**

This scheme will cost approximately £200,000 and will be funded from KCC's Local Transport Plan fund, which provides grants for schemes that help fulfil key transport priorities within the county.

## **Have your say**

We would like to give you an opportunity to let us know what you think of this proposal and we invite you to complete the consultation questionnaire, which is available on our website [kent.gov.uk/canterburyrdpedcrossing](http://kent.gov.uk/canterburyrdpedcrossing).

If you have any questions regarding these proposals or require hard copies of any of the consultation material, please email [traffic.schemes@kent.gov.uk](mailto:traffic.schemes@kent.gov.uk) or call 03000 41 81 81. Please use the reference 'Canterbury Road, Westgate-on-Sea Consultation' to identify the scheme.

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**The closing date for this consultation is midnight on Monday 3 August 2020.**

## **Next steps**

Following the consultation, a report will be compiled summarising the analysis of the responses. This report will be made available to consultees via the consultation webpage. The consultation responses and EqIA will be used to inform the decision on whether to proceed with this scheme.

If the decision is taken to proceed, we will carry out a statutory Traffic Regulation Order consultation on the additional double yellow lines. This will be publicised via notices in the local newspaper, on Canterbury Road and the consultation webpage will be updated to reflect this.

Before any construction takes place Start of Works notices will be delivered to local residents and placed on site. These will advise you of when the works will start and any changes to the highway that may arise during construction. Large advance notice boards will also be placed on site to advise passing motorists of the works.

## **Alternative formats**

If you require any of the consultation material in an alternative format or language please email [alternativeformats@kent.gov.uk](mailto:alternativeformats@kent.gov.uk) or call 03000 42 15 53 (text relay service number: 18001 03000 42 15 53). This number goes to an answering machine, which is monitored during office hours.

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Ordnance Survey 100019238.



Footway widened to approximately 4.8 metres (potentially shared (unsegregated) foot/cycleway).

Approximately 20 metre long parking layby.

Uncontrolled crossing point.

Remove existing bus stop and shelter.

New double yellow lines.

Hengist Road one-way (northbound) between these points.

Relocated bus stop and new shelter.

New Puffin pedestrian crossing with centre refuge island.

New double yellow lines.

New double yellow lines.

Ursuline College entrance.

Rev	Revision Date	Purpose of revision	Drawn	Checked	Approved
2	27/05/2020	Additional annotations.	PB		
1	22/05/2020	Additional annotations.	PB		
0	12/03/2020	First issue.	PB	LW	WB

This drawing is not to be used in whole or part other than for the intended purpose and project as defined on this drawing. Refer to the contract for full terms and conditions.

Project  
**A28 CANTERBURY RD, WESTGATE-ON-SEA  
PROPOSED PUFFIN CROSSING**

Drawing title  
**CONSULTATION DIAGRAM**



**Kent County Council**  
Ashford Highway Depot  
Henwood Industrial Estate  
Ashford TN24 8AD  
Tel: 03000 418181

Drawing status **FOR CONSULTATION**

Scale **NOT TO SCALE** Do not scale

Drawing number **20/21-LTP-TH-1242-002** Rev **2**

## Consultation Questionnaire

### Introduction

We would like to hear your views on the proposals to install a new 'puffin' pedestrian crossing on Canterbury Road, Westgate-on-Sea outside Ursuline College. We have provided this feedback questionnaire for you to provide your comments. Your responses will help us to finalise the design of the scheme.

We recommend you read the Consultation Leaflet available online at [www.kent.gov.uk/canterburyrdpedcrossing](http://www.kent.gov.uk/canterburyrdpedcrossing) before responding to this questionnaire. If you have any questions regarding these proposals or require hard copies please email [traffic.schemes@kent.gov.uk](mailto:traffic.schemes@kent.gov.uk) or call 03000 41 81 81. Please use the reference 'Canterbury Road, Westgate-on-Sea Consultation' to identify the scheme.

The consultation questionnaire can be completed online at:  
[www.kent.gov.uk/canterburyrdpedcrossing](http://www.kent.gov.uk/canterburyrdpedcrossing)

If you are unable to complete the form online, fill in this Word version and return to [traffic.schemes@kent.gov.uk](mailto:traffic.schemes@kent.gov.uk) or Schemes Planning and Delivery Team, Kent County Council, Ashford Highway Depot, 4 Javelin Way, Henwood Industrial Estate, Ashford TN24 8AD.

**Please ensure your response reaches us by Monday 3 August 2020.**

**Alternative formats:** If you require any of the consultation material in an alternative format or language please email [alternativeformats@kent.gov.uk](mailto:alternativeformats@kent.gov.uk) or call 03000 421553 (text relay service number: 18001 03000 421553). This number goes to an answering machine, which is monitored during office hours.

**Privacy:** Kent County Council (KCC) collects and processes personal information in order to provide a range of public services. KCC respects the privacy of individuals and endeavours to ensure personal information is collected fairly, lawfully, and in compliance with the General Data Protection Regulation and Data Protection Act 2018. Read the full Privacy Notice at the end of this document.

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**Q1. Please tell us in what capacity you are completing this questionnaire:**  
Select the option that most closely represents how you will be responding to this consultation. *Select **one** option.*

- A parent / guardian of a young person(s) who attends Ursuline College
- A pupil of Ursuline College
- A Canterbury Road or Hengist Road resident
- A resident from elsewhere in Westgate-on-Sea
- A representative of a local community group or residents' association
- A representative of an educational establishment, such as school or college
- On behalf of a Parish / Town / Borough / District Council in an official capacity
- A Parish / District or County Councillor
- On behalf of a business
- On behalf of a charity, voluntary or community sector organisation (VCS)
- A resident from somewhere else in Kent or further afield
- Other, please specify:

**Q1a. If you are responding on behalf of an organisation (business, community group, residents' association, council or any other organisation), please tell us the name of your organisation. *Write in **below**.***

**Q2. Please tell us the first five characters of your postcode:**

*Please do not reveal your whole postcode. We use this to help us to analyse our data. It will not be used to identify who you are.*

**Q3. Please tell us how often you (or if you are responding as a parent/guardian of a young person(s), how they) use Canterbury Road between the junctions with St Bertha’s Avenue and Domneva Road?**  
*Select one option for each journey method.*

	Four or more times per week	One to three times per week	Less frequently	Not applicable (e.g. never travel in this way/responding on behalf of an organisation)
As a pedestrian				
As a cyclist				
As a driver				
As a bus passenger				
Other, please specify:				

**Q4. Do you (or if you are responding as a parent/guardian of a young person(s), they) currently cross Canterbury Road, as a pedestrian, between the junctions of St Bertha’s Avenue and Domneva Road?**  
*Select one option.*

<input type="checkbox"/>	Yes
<input type="checkbox"/>	No
<input type="checkbox"/>	Don't know

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**Q5. Would the proposed pedestrian crossing make you (or if you are responding as a parent/guardian of a young person(s), them) more likely to cross at this point?**

*Select one option.*

<input type="checkbox"/>	Yes
<input type="checkbox"/>	No
<input type="checkbox"/>	Don't know

**Q5a. If you have answered 'No' or 'Don't know', please tell us why:**

Please answer Q6 if you are responding to the questionnaire as a pupil of Ursuline College or as a parent / guardian of a young person(s) who attend Ursuline College.

If you are responding in another capacity, please continue to Q7.

**Q6. Would the proposed pedestrian crossing make you (or if you are responding as a parent/guardian of a young person(s), them) more likely to walk or cycle to school?**

*Select one option.*

<input type="checkbox"/>	Yes
<input type="checkbox"/>	No
<input type="checkbox"/>	Don't know

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**Q6a.** If you have answered 'No' or 'Don't know', please tell us why:

**Q7.** To what extent do you agree or disagree with the proposed Canterbury Road pedestrian crossing scheme?

Select **one** option.

Strongly  
agree

Tend to  
agree

Neither agree  
nor disagree

Tend to  
disagree

Strongly  
disagree

Don't know

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**Q7a.** Please tell us the reason for your answer in the box below:

# Proposed Signal Controlled Pedestrian Crossing – Canterbury Road, Westgate-on-Sea



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To help ensure that we are meeting our obligations under the Equality Act 2010 we have undertaken an Equality Impact Assessment (EqIA) for this proposal.

An EqIA is a tool to assess the impact any proposals would have on the protected characteristics: age, disability, sex, gender reassignment, sexual orientation, race, religion, and carer's responsibilities. The EqIA is available online at [www.kent.gov.uk/canterburyrdpedcrossing](http://www.kent.gov.uk/canterburyrdpedcrossing) or on request.

**Q8. We welcome your views on our equality analysis and if you think there is anything we should consider relating to equality and diversity. Please add any comments below:**

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**Q9. How did you find out about this consultation?**  
*Select all that apply*

- Direct mail to my home
- From my parish council
- From a school
- From a friend or relative
- Newspaper
- Social Media (Facebook or Twitter)
- Kent.gov.uk website
- Saw a poster or public notice
- From a business
- Other, please specify:

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### About You

**It is not necessary to answer these questions if you are responding on behalf of an organisation.**

We want to make sure that everyone is treated fairly and equally, and that no one gets left out. That's why we are asking you these questions. We won't share the information you give us with anyone else. We'll use it only to help us make decisions and improve our services.

**If you would rather not answer any of these questions, you don't have to.**

**Q10. Are you....? Select *one* option.**

<input type="checkbox"/>	Male
<input type="checkbox"/>	Female
<input type="checkbox"/>	I prefer not to say

**Q11. Which of these age groups applies to you? Select *one* option.**

<input type="checkbox"/>	0-15	<input type="checkbox"/>	25-34	<input type="checkbox"/>	50-59	<input type="checkbox"/>	65-74	<input type="checkbox"/>	85 + over
<input type="checkbox"/>	16-24	<input type="checkbox"/>	35-49	<input type="checkbox"/>	60-64	<input type="checkbox"/>	75-84	<input type="checkbox"/>	I prefer not to say

The Equality Act 2010 describes a person as disabled if they have a long standing physical or mental condition that has lasted, or is likely to last, at least 12 months; and this condition has a substantial adverse effect on their ability to carry out normal day-to-day activities. People with some conditions (cancer, multiple sclerosis and HIV/AIDS, for example) are considered to be disabled from the point that they are diagnosed.

**Q12. Do you consider yourself to be disabled as set out in the Equality Act 2010?**  
*Select one option.*

<input type="checkbox"/>	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	I prefer not to say
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**Q12a. If you answered ‘Yes’ to Q12, please tell us the type of impairment that applies to you.**

*You may have more than one type of impairment, so please select all that apply. If none of these applies to you, please select ‘Other’ and give brief details of the impairment you have.*

<input type="checkbox"/>	Physical impairment
<input type="checkbox"/>	Sensory impairment (hearing, sight or both)
<input type="checkbox"/>	Longstanding illness or health condition, or epilepsy
<input type="checkbox"/>	Mental health condition
<input type="checkbox"/>	Learning disability
<input type="checkbox"/>	I prefer not to say
<input type="checkbox"/>	Other

Other, please specify:

A Carer is anyone who cares, unpaid, for a friend or family member who due to illness, disability, a mental health problem or an addiction cannot cope without their support. Both children and adults can be carers.

**Q13. Are you a Carer? Select *one* option.**

<input type="checkbox"/>	Yes
<input type="checkbox"/>	No
<input type="checkbox"/>	I prefer not to say

Thank you for taking the time to complete this questionnaire; your feedback is important to us. All feedback will be reviewed and considered in the development of our proposals. We will report back on the feedback we receive, but details of individual responses will remain anonymous.

## Consultation Privacy Notice

Last updated: 2nd November 2018

### Who are we?

Kent County Council collects, uses and is responsible for certain personal information about you. When we do so we are regulated under the General Data Protection Regulation which applies across the European Union (including in the United Kingdom) and we are responsible as 'controller' of that personal information for the purposes of those laws. Our Data Protection Officer is Benjamin Watts.

### The personal information we collect and use

#### Information collected by us

In the course of responding to Consultations published by Kent County Council we collect the following personal information when you provide it to us:

- Postcode
- Email address if you want updates on a specific consultation
- Feedback on the consultation
- Equalities Data - Ethnicity, Religion, Sexuality, Disability or if you are a Carer
- Cookies – we use three types of cookies when you use our website. For more information about the cookies and how they are used please visit <https://kahootz.deskpro.com/kb/articles/kahootz-cookie-information-ci>

We use cookies to remember who you are and a few of your preferences whilst you use the website.

We do not use cookies to collect personally identifiable information about you, track your behaviour or share information with 3rd parties.

Our cookies do not contain any of your personal information and only take up about one-thousandth of the space of a single image from a typical digital camera.

All of the cookies we set are strictly necessary in order for us to provide the online service to you.

You do not need to submit any equalities information if you do not want to. KCC is committed to the principle that all our customers have the right to equality and fairness in the way they are treated and in the services that they receive. Any information you do give will be used to see if there are any differences in views for different groups of people, and to check if services are being delivered in a fair and reasonable way.

No personal information which can identify you, such as your name or address, will be used in producing equality reports. We will follow our Data Protection policies to keep your information secure and confidential. Your equality data will be anonymised before sent to other teams.

# Privacy Notice



## How we use your personal information

We use your personal information to inform you of the outcome of the consultation, if you have requested updates.

We may use your postcode to carry out a type of profiling to estimate which one of a number of lifestyle groups you are most likely to fall into. We do this using geodemographic segmentation tools. We do not make any decisions about individual service users based solely on automated processing, including profiling.

## How long your personal data will be kept

We will hold your personal information for up to 6 years following the closure of a consultation.

## Reasons we can collect and use your personal information

We rely on *'processing is necessary for the performance of a task carried out in the public interest'*

And

*'processing is necessary for compliance with a legal obligation to which the controller is subject.'*

The provision of contact details, including name, address or email address is required from you to enable us to respond to your feedback on consultations.

We rely on *processing is necessary for reasons of substantial public interest* as the lawful basis on which we collect and use your special category data for the purpose of equalities monitoring.

Further, the processing is necessary for the purposes of identifying or keeping under review the existence or absence of equality of opportunity or treatment between groups of people with the view to enabling such equality to be promoted or maintained.

You can read KCC's Equality Policy on our website <http://www.kent.gov.uk/about-the-council/strategies-and-policies/corporate-policies/equality-and-diversity>

## Who we share your personal information with

We may share your personal data and feedback with those listed below who may need to help us respond to your feedback. In some cases that may include your name and contact details. We may share your personal data with;

- Services within the Council who are responsible for carrying out analysis of consultation responses.

We will share personal information with law enforcement or other authorities if required by applicable law.

We use a system to log your feedback, which is provided by a third-party supplier.

## Your Rights

Under the GDPR you have a number of rights which you can access free of charge which allow you to:

- Know what we are doing with your information and why we are doing it
- Ask to see what information we hold about you
- Ask us to correct any mistakes in the information we hold about you
- Object to direct marketing
- Make a complaint to the Information Commissioners Office

Depending on our reason for using your information you may also be entitled to:

- Ask us to delete information we hold about you
- Have your information transferred electronically to yourself or to another organisation
- Object to decisions being made that significantly affect you
- Object to how we are using your information
- Stop us using your information in certain ways

We will always seek to comply with your request however we may be required to hold or use your information to comply with legal duties. Please note: your request may delay or prevent us delivering a service to you.

For further information about your rights, including the circumstances in which they apply, see the guidance from the UK Information Commissioners Office (ICO) on individuals' rights under the General Data Protection Regulation.

If you would like to exercise a right, please contact the Information Resilience and Transparency Team at [data.protection@kent.gov.uk](mailto:data.protection@kent.gov.uk).

## Keeping your personal information secure

We have appropriate security measures in place to prevent personal information from being accidentally lost or used or accessed in an unauthorised way. We limit access to your personal information to those who have a genuine business need to know it. Those processing your information will do so only in an authorised manner and are subject to a duty of confidentiality.

We also have procedures in place to deal with any suspected data security breach. We will notify you and any applicable regulator of a suspected data security breach where we are legally required to do so.

## Who to contact

Please contact the Information Resilience and Transparency Team at [data.protection@kent.gov.uk](mailto:data.protection@kent.gov.uk) to exercise any of your rights, or if you have a complaint about why your information has been collected, how it has been used or how long we have kept it for.

# Privacy Notice



You can contact our Data Protection Officer, Benjamin Watts, at [dpo@kent.gov.uk](mailto:dpo@kent.gov.uk). Or write to Data Protection Officer, Kent County Council, Sessions House, Maidstone, Kent, ME14 1XQ.

The General Data Protection Regulation also gives you right to lodge a complaint with a supervisory authority. The supervisory authority in the UK is the Information Commissioner who may be contacted at <https://ico.org.uk/concerns> or telephone 03031 231113. For further information visit <https://www.kent.gov.uk/about-the-council/about-the-website/privacy-statement>

# A28 Canterbury Road, Westgate Proposed Pedestrian Crossing

Public Consultation

23 June - 3 August 2020



## Have your say!

We are proposing to install a new signalised pedestrian crossing on Canterbury Road outside Ursuline College to make it safer to cross the road at this location.

Find out about our proposals and tell us your views by reading the consultation leaflet and filling in the questionnaire at: [kent.gov.uk/canterburyrdpedcrossing](https://kent.gov.uk/canterburyrdpedcrossing)

Example of signalised crossing  
outside King Ethelbert School

[kent.gov.uk/canterburyrdpedcrossing](https://kent.gov.uk/canterburyrdpedcrossing) 23 June - 3 August 2020

Paper copies of the leaflet and questionnaire are available by emailing [traffic.schemes@kent.gov.uk](mailto:traffic.schemes@kent.gov.uk) or phoning 03000 418181. Please reference 'Canterbury Road, Westgate-on-Sea Consultation' to identify the scheme. For any alternative formats, please email [alternativeformats@kent.gov.uk](mailto:alternativeformats@kent.gov.uk) or call 03000 421553 (text relay service number 18001 03000 421553). This number goes to an answering machine, which is monitored during office hours.

